



St Andrew's Primary School

PARENT/CARER CONDUCT POLICY

This code of conduct is to be read in conjunction with the existing Parent/Carer Agreement (included as part of the Home/School Agreement) that you have signed.

The aim of this policy is to ensure staff are treated with mutual respect from parents and that a high standard of conduct is carried out in front of the children in our care.

As a general rule, the vast majority of parents and carers of children at our school have the education and wellbeing of their children at heart, behave accordingly and work in partnership with the school to help achieve the best possible outcomes for their children. Unfortunately, there have been a small number of incidences where some parents' behaviour has been unacceptable which will not be tolerated.

St Andrew's has decided to implement this POLICY to remind parents and carers of the school's reasonable expectations. These are:

- Setting a good example to the children with their use of language and their behaviour towards others.
- Approach the school in an adult manner if there are any issues of concern. Making an appointment if necessary and undertaking to discuss those issues in a reasonable, mutually respectful manner.
- Not to allow their children to behave in an unsafe, abusive or aggressive manner.
- Respect the school environment, including keeping the school tidy by not littering.
- Following the parking rules so our children can be safe when they enter and leave the school premises.

St Andrew's will not tolerate:

- Disruptive behaviour, either inside the school or on school grounds
- Offensive language or bad-tempered outbursts
- Intimidating behaviour or language
- Physical aggression or the threat of, regardless of whom it is aimed at
- Wilful damage to school property
- Abusive or threatening emails, phone calls or social networking messages

- Smoking, consuming alcohol, taking drugs or being under the influence of drugs or alcohol whilst on school premises

Causing a nuisance on school premises is a criminal offence and the school would be perfectly entitled to ask the Police to deal with any breaches of this nature. St Andrew's reserves the right to bar from the school grounds, any parent or carer who fails to adhere to this code of conduct. The school may also decide that, if a person is barred, communication thereafter will only be conducted in written format.

St Andrew's has a complaint policy which can be found on our website or obtained from the school office. If you feel that you have grounds for complaint and have been unable to resolve these with the relevant member of staff, it is there for your guidance and use.

We believe that this policy is reasonable and asks nothing beyond that that a reasonable person would request of another.

Signed Head teacher Mrs. N James September 2021

Signed Chair of Governors Mr J Waine September 2021

Review Date September 2023